

Installing DentaLab for QuickBooks

Before installing DentaLab for QuickBooks (DQB), please review the requirements on this page.

If at any time you have a question, call our support office 215-256-4535 or send an email to support@mainstreet-systems.com

What is Needed?

To install DentaLab for QuickBooks, you will need to have the following:

- CD disk with *DentaLab for QuickBooks* OR
- Guide to download from internet
- Intuit *QuickBooks Pro, Premier or Enterprise 2007* or later for *Australia, Canada, United Kingdom or USA* installed with company and at least one customer and one item setup.

Minimum Computer Requirements

Single Computer / Server

- An IBM-compatible personal computer with a minimum of 512 megabytes (MB) of RAM memory, recommended 1024MB
- Hard disk with 500MB of free space, recommended 3GB of free space.
- Windows 7 or 8 or Vista Business SP2 or Server
- Windows .NET 3.5 SP1 framework
- Microsoft Internet Explorer 6.0 or later versions
- Monitor capable of displaying millions of colors 1152 x 864 resolution
- CD-ROM drive for installation
- Printer supported by Windows (inkjet or laser recommended)
- Backup media such as CD writer or removable drive or web-hosted service
- High-speed broadband connection to the Internet recommended

Before Installing DentaLab for QuickBooks

We recommend that you temporarily close all programs before installing DentaLab for QuickBooks. **If you have a firewall or anti-virus program enabled, disable it.** Depending on your Windows version and service pack and the firewall vendor (such as Microsoft, Norton or McAfee), access to the firewall may be from one of these locations:

- 1) An icon on your desktop or taskbar
- 2) From Start, Settings, Control Panel, a Firewall or Security Center icon
- 3) From Start, Programs, typically with the vendor name

Click on the firewall icon or program name to access its options. Typically, a right click is used to disable/enable the firewall. If you have not disabled your firewall, the error message you receive will include text that indicates you do not have access or do not have permission, something does not exist or access is denied.

Installing DentaLab for QuickBooks

Installation from Download

If running, temporarily stop any anti-virus or firewall programs. If required by your Windows operating system or your in-house security measures, login as the administrator. First install on the host/server computer. Your QuickBooks company file should be open and in single-user mode. Here are the steps to follow to download :

1. From your internet browser, enter:

<http://www.mainstreet-systems.com/pub/install/InstallDentaLab.exe>

2. From this site, choose to save this program to your Downloads folder or Windows Desktop.
3. You will be required to enter the current authorization codes.
Username: **dqbininstall**
Password: **mainstreet**
4. Double click the program to install. Then restart your computer and then launch DQB to establish the configuration and settings for the software libraries and database.

Installation from CD

If running, temporarily stop any anti-virus or firewall programs. If required by your Windows operating system or your in-house security measures, login as the administrator. First install on your host/server computer. Your QuickBooks company file should be open and in single-user mode.

Insert the CD labeled DentaLab for QuickBooks into your CD drive.

1. The program menu will launch automatically click Install DentaLab for QuickBooks to begin.

If the menu does not start automatically, open My Computer or Computer, right click on the CD drive and click AutoPlay

2. Click Next. Read and agree to the license agreement. Enter your name and the company name and click Next.
3. Do not change the installation location.
4. Choose the type of installation, Server or Client. **You must first install the Server option on one computer.** Choose Client only if you have already completed the Server installation.
5. Click Next/Install through the rest of the setup wizard. Choose whatever options you like.
6. Once the installation is complete you will be asked to restart your computer, click **Finish**. Please **restart** your computer and then launch DQB to establish the configuration and settings for the software libraries and database.

Installing DentaLab for QuickBooks

After Installing DentaLab for QuickBooks

Two icons will appear on your desktop, one for the starter version and another for the standard version of DQB. The starter version is for single stations only and does not include any of the DQB supplements. You can start DQB from the icon on your desktop or in the Start menu under Programs - Mainstreet Systems – DentaLab for QuickBooks. Click the Continue button and DQB will automatically detect proper settings and run for the first time.

You should have QuickBooks open on the server/host station at this time and the QuickBooks company file for your laboratory loaded with at least one customer and one item. The initial DQB authorization codes to begin are:

Username: **admin**
Password: **admin**

NOTE: You will remain in trial mode until a license code is installed on the server/host computer.

Networked/Client Station Setup

If you plan on running DentaLab for QuickBooks on more than one computer, first complete the steps for installing and setting up your server computer. Record the server computer name, as you will need this name to connect each client computer to the DQB server.

Follow the above instructions, but uncheck the server installation option to install on each client.

To Determine Server Name

If you do not know the name of your host/server computer, here is how to determine it:

On the host/server computer, click once on the Start menu, then type 'cmd' without the quotes and press the Enter key.

This will bring you to the Command Processor (a black DOS screen). Type 'hostname' without the quotes and press Enter. This will display the name of your computer. Record this name so that you can enter it as the server name in the client setup window. Close this window once you have recorded your computer's name.

Installing DentaLab for QuickBooks

To guide your use of DentaLab for QuickBooks:

View and/or print the **Startup Guide** on the DentaLab for QuickBooks CD or sent to you via email. We recommend printing this and using it as a guide to get you started with basic features of the system.

We also recommend viewing and listening to the **Audio Tutorials** in the Product – DentaLab for QuickBooks section of our website.

Also available for viewing, searching and/or printing at any time is the **User Manual** in PDF (Adobe Portable Data Format) available from the **Help** options on the Home Page of DentaLab for QuickBooks.

On our website at **mainstreet-systems.com**, there are further tips and techniques available in the Support section under Newsletters, Knowledge Base and Quarterly Releases. Be sure to visit this website on a regular basis.

Our very affordable **service agreements** provide for ongoing education, having a voice in the development of the system, keeping up with government compliance requirements and technological advances in software and in the lab, as well as assuring that trained personnel are available for guidance and trouble-shooting when needed. Prior to the end of your no-charge support period, you will receive a service agreement in the mail. This should be reviewed, executed and returned to us via mail or fax before your free period ends to assure continuity of support.

Mainstreet Systems & Software Inc.

Suite 250, Village at Lederach

656 Harleysville Pike

Harleysville PA 19438

VOICE: 215-256-4535

FAX: 215-256-1594

WEBSITE: <http://www.mainstreet-systems.com>

EMAIL: support@mainstreet-systems.com