**DentaLab for QuickBooks**

**Download and Install Guide for Quarterly Release**

**Before downloading the release for DentaLab for QuickBooks**

1. **Backup**: Be sure you have a good data backup before proceeding with the download. If you are unsure how to backup DentaLab and QuickBooks please contact us before running the update.

2. **Logout**: Be sure all users have logged out of DentaLab for QuickBooks.

3. **Exit Programs**: From the bottom taskbar of the server/host station, also exit from the MSSI Remote Connector and if using Email Notifications, also exit from the Notificator. The remote connector will be running in the task bar at the bottom right hand corner of your desktop. It is orange and white. Right click on it and select exit.

4. **Check About Box**: If you have neglected to keep your system up-to-date with the latest releases, we recommend that you schedule a block of time to have us guide you through the update. From the Home menu, you can click the About box to see the latest release number you have installed.

5. **Server First**: If you have a networked system, be sure to first install to the server/host and then to every client station involved with DQB all in one session.

6: **Authorization Codes:**  When ready to download, contact us to receive the current authorization codes.

**DentaLab for QuickBooks update instructions**

Please read the following instructions before installing the update. Check every computer that runs DentaLab and make sure it is not running, including the server computer. Once every instance of DentaLab is closed, you can begin the update process . Do this first on your server/host computer.

1. To download the update, go to the support section on our website and click on quarterly releases. The website is: <https://www.mainstreet-systems.com>

2. From this site, choose to save the release program to your Downloads folder or Windows Desktop.

3. You will be required to enter the current authorization codes provided to you by Mainstreet Systems.

4. Place the update file onto the server computer. **Note: You must update the SERVER first before any other computer.** If you are only running DQB on one computer this step is not relevant to you.

5. When updating the server make sure the checkbox “**Update the server**” is checked. Note: If you

only have DQB on one computer, leave the Update the server checkbox selected.

6. Double click on the update file to run it.

7. Follow the remaining instructions on the DQB Update installer. Once the update is completed, run the DentaLab software on the server. Once it successfully loads and synchronizes you can close it.

8. Next go to every client computer that runs DentaLab and update. Make sure to uncheck “**Update the server.”** when installing the update on the clients.

9. Once every computer is updated, continue using DentaLab for QuickBooks as you normally do.

If you run into any problems during the update, please call or email DentaLab support. Our support line is 215-256-4535 and our email [support@mainstreet-systems.com](mailto:support@mainstreet-systems.com).

Your DentaLab Support Team

Mainstreet Systems & Software Inc.

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